Student Technology Fee Surplus Funding Request Form Fiscal Year 2009-10 Northwestern State University of Louisiana

ALL BLANKS MUST BE FILLED COMPLETELY

Prepared by:Kirk D. LeeFor: Dept. of Student Activities
Department/Unit: _Stud. Activities_ College: Campus: Natchitoches
Which NSTEP Goals/Objectives does this project meet?Objectives #1, #5, & #7
Requested equipment will be located/installed/housed? Building Student Union Room 214
Are department property policies and procedures in place for requested equipment? yes
Which individual will be responsible for property control of the requested equipment?
Signature: Date:
Proposal Requested Amount:\$46,125 Budget Attached (circle one): YES/NO
Proposal delivered to Student Technology located in Watson Library, Room 113. Date
number, quotation, cost, state contract number, and vendor for each item. If the proposal does not include all requested information, it will be retuned to requestor.
1. Describe target audience.
The target audience for this proposal includes all students involved in Recognized Student Organization (RSO's) as well as any current or prospective student who has an interest in gathering information on student organizations or attending events hosted by RSO's.
2. Describe project/initiative for which you are requesting funds.
The project initiative involved is the purchasing of the Org Sync management software. Org Sync is a software management system that serves many different purposes including online management of NSU RSO's, data collection, information dissemination, member recruitment, event advertising, and the distribution of co-curricular transcripts for students involved in RSO's. Some advantages of the system are listed below.
1. Accurately collect assessment data and demographic information on all students and

organizations.

- 2. Provide every student with a verifiable co-curricular transcript.
- 3. Manage student involvement through online campus communities.
- 4. Conduct online RSO registration automating and simplifying the process.
- 5. Increase awareness of RSO's and the number of students involved in RSO's.
- 6. Increase effectiveness of communication with RSO's.
- 7. Digitize completion and submission of forms for RSO's.
- 8. Provide students better resources for organization management and record keeping in order to ease officer turnover and workload.
- 9. Provide every organization with a website builder, domain name, and public website hosting to help organization increase their online visibility.
- 3. State measurable objectives that will be used to determine the impact/effectiveness of the project.
 - 1. Increase the awareness and involvement of students in RSOs.
 - 2. Provide RSO's with an effective marketing tool to increase RSO membership.
 - 3. Increase effectiveness of communication between RSO's and NSU administration.
 - 4. Increase administrative productivity of RSOs.
- 4. Indicate how each project objective will be evaluated.
 - 1. & 2.
 - a. Survey students regarding awareness of RSOs.
 - b. Monitor and track RSO membership trends.
 - Monitor and track trends of individual RSO paperwork submission and compare to existing data from years past.
 - d. Survey officers in RSOs regarding improvements in paperwork submission, maintenance, storage, and completion.
- 5. If funded, which NSTEP http://www.nsula.edu/nstep/NSTEP.pdf objective(s) will this funding of this project advance the University and College/unit technology plan?
- 1. To improve access to technology by students, faculty, and staff at Northwestern State University.
- 5. To upgrade and maintain the campus communication network and infrastructure.
- 7. To encourages technology initiatives by faculty, staff, and students.

Funding of the Org Sync Project advances the University by enhancing the services the Department of Student Activities can provide to students and student organizations while also allowing students and student organizations resources outside the department that they can use to advance their organizations.

6. Provide a justification for funding of this project. Estimate the number of student that will be served per academic year and in what ways. Please indicate also any unique needs of the target group.
7. List those individuals who will be responsible for the implementation of the project/initiative and indicate their demonstrated abilities to accomplish the objectives of the project.
Yonna Pasch – Director of Student Activities, Organizations, & Leadership Development Kirk Lee – Assistant Director of Student Activities & Organizations
8. Describe any personnel (technical or otherwise) required to support the project/initiative.
There is no additional support required on the part of the University. Purchase of this software includes online system, website design and implementation, and training for department staff and students. The Dept. of Student Activities will supervise and coordinate the implementation of this project.
9. Provide a schedule for implementation and evaluation.
Implementation - Summer 2010 Evaluation - Fall 2010 Evaluation - Spring 2011
10. Estimate the expected life of hardware and software. Explain any anticipated equipment/software upgrades during the next five years.
The contract is 5 years and is all inclusive. It includes system and software updates, 24 hour phone support, live chat, or email support. There is no hardware to update.
11. Explain in detail a plan and policy that will be in place to ensure property security/controls for any equipment received through a Student Technology Fee. If you are requesting equipment that will be either/or checkout to students or moved within the department, you must provide a checkout/loan policy.
The online system will be maintained and supervised by the Dept. of Student Activities.
12. Attach a detailed budget.
Please see attached.

Org Sync Budget

5 year Contract \$36,125 200 Organization Portals Unlimited user accounts Maintenance and module updates HelpDesk Support & Training Initial Set up Fee \$1500 On Site Training \$2500 2 day training Staff and student session Website Template for RSOs \$6000 Custom design to NSU specs Total \$46,125.00

O Compus Partners



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Presentation Overview

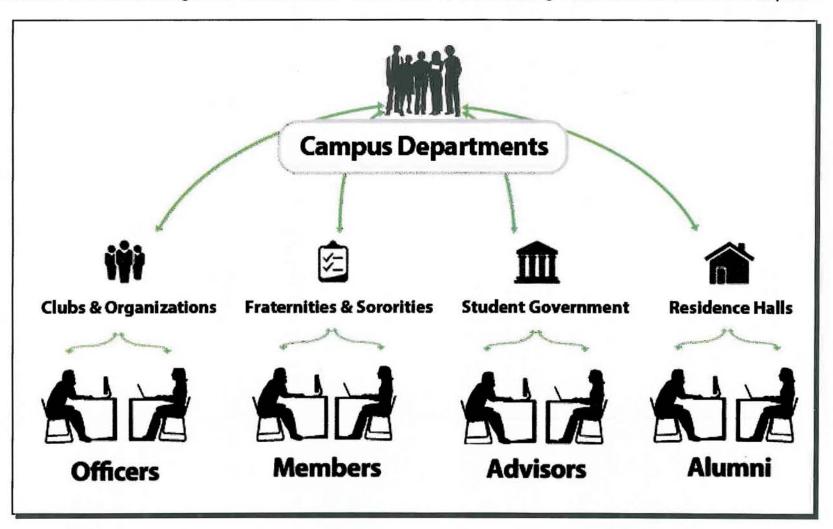
- 1. Introduction to OrgSync
- 2. Key Tools & Features
- 3. Administrator Specific Tools
- 4. Implementation, Training & Support
- 5. Institutional References

Introduction to OrgSync



CAMPUS COMMUNITY STRUCTURE

OrgSync was developed to mimic the existing program and organization structures on campuses. Our software has been designed to fit the needs of the school, streamlining communication across campus.

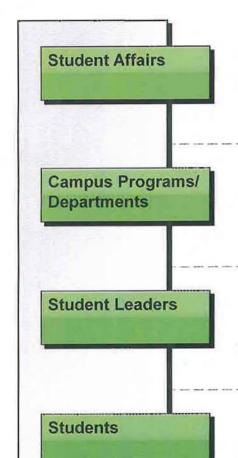




HIGHER EDUCATION FOCUS

OrgSync's solutions appeal to campus life administrators, student organizations, and student leaders.

OrgSync Value

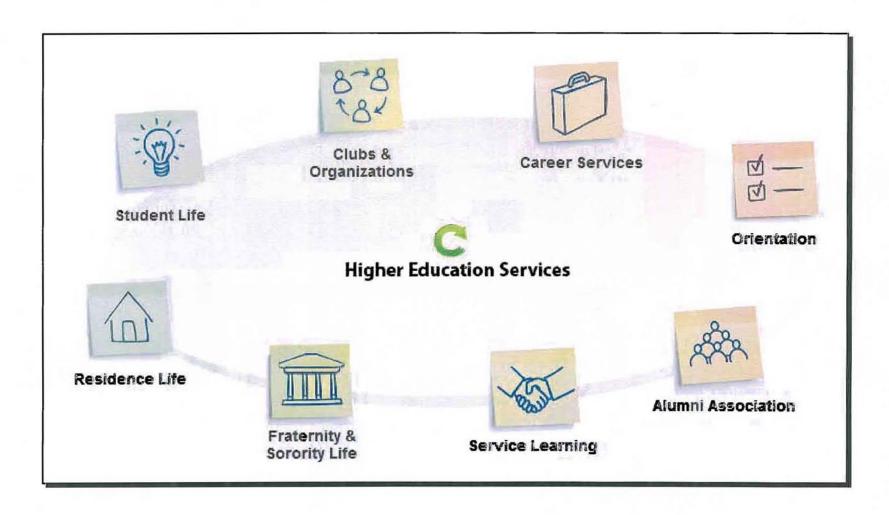


- > Collect assessment data and demographic information on all students and organizations.
- Generate real time dashboards of learning outcomes self-reported from students.
- > Consolidate all campus calendars into one central, user friendly community calendar.
- > Provide every student with a verifiable co-curricular transcript.
- Manage student involvement through your online campus community.
- > Save money and time by creating a paperless office and manage all your forms online.
 - Send out targeted information to students and receive valuable feedback.
- Conduct online organization registration automating and simplifying the process.
- Maintain a web based portal to manage organizational records, centralize data & streamline communication between officers, members, alumni, committees and the public.
- > Create an organization knowledge base to ease officer turnover and workload.
- Increase organization awareness/membership and create leadership opportunities.
- > Manage personal involvement and organization memberships with your *personal profile*.
- > Track out-of-classroom experiences and generate co-curricular transcripts.
- > Find new ways to get involved and become an active member on campus.



DEPARTMENTS AND PROGRAMS WE WORK WITH

OrgSync has been successful in supporting a variety of functions across campus.





REPRESENTATIVE CLIENTS

OrgSync has partnered with more than 100 of the most innovative and forward thinking universities and colleges across the nation. Below is a representative list of our campus partners.

















































Key Tools & Features



ROBUST SUITE OF TOOLS

OrgSync provides a comprehensive solution for campuses to enhance student engagement & involvement, facilitate group communication & collaboration, and manage useful information for all users.





MEMBERSHIP MANAGEMENT

OrgSync provides students with the tools and resources needed to efficiently manage their organizations and members.



Membership Management

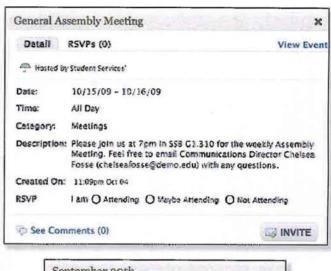
- Equip organizations with an online member directory with profile pictures and contact information
- > Establish committees to manage specific projects and functions related to the organization
- > Permission based access allows students to see only information specific to them



CALENDAR SYSTEM

Consolidate all campus calendars into a single, user friendly community Calendar. Calendars are updated automatically as events are created within your community.







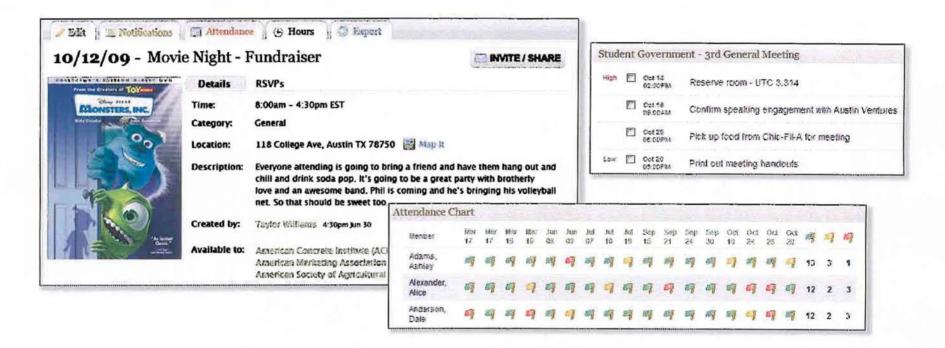
Three Types of Calendars

- > Personal Calendar manage personal events and involvement for all organization memberships
- > Organizational Calendar track and manage all events held by individual organizations
- > Community-Wide Calendar approve and publish organization events across campus



EVENTS MANAGEMENT

Events and To-Do Lists are tools that students and campus administrators can use to plan activities and increase awareness for events and activities across campus.



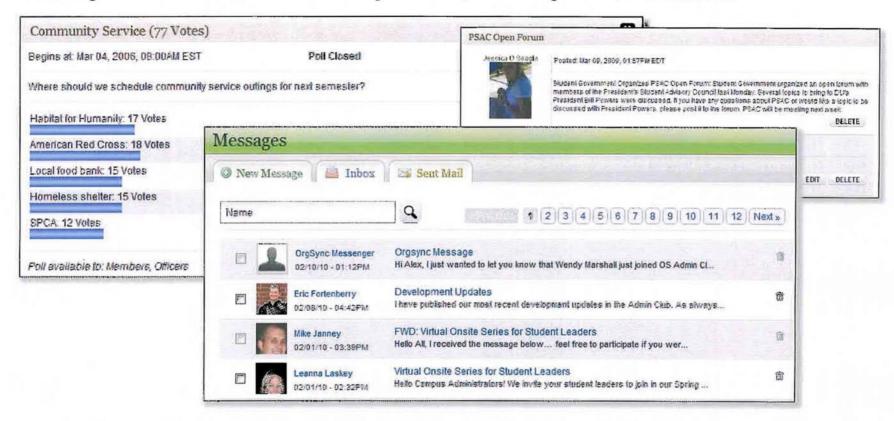
Events Management

- > Plan events online to reduce paper costs/hassles and track hours and attendance for individual members
- > Students learn to delegate responsibility with personal and organization To-Do Lists
- > Send out invites to promote organization events and track RSVPs to effectively plan upcoming events



COMMUNICATING WITH STUDENTS

Send targeted information to students and organizations, eliminating the need for listservs.



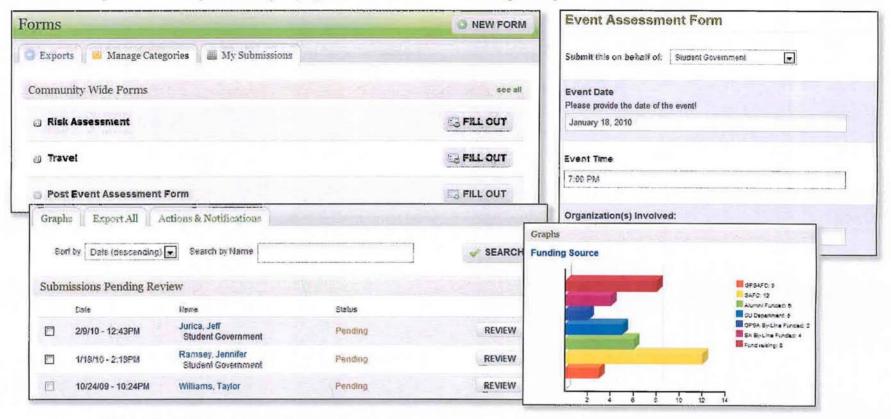
Multiple ways to Communicate with Students

- Communicate with students via multiple channels: news posts, messages/email and text messages
- Use polling to receive real-time feedback from students on past events or vote on future events
- > Engage students in active discussions on any number of topics with discussion forums



CUSTOMIZABLE ONLINE FORMS

Save money and time by creating a paperless office and manage all your forms online.



Paperless Feedback & Data Collection

- Forms are easy to create, completely customizable, and all submissions are tracked and archived
- > Publish post event assessment surveys and other forms to receive valuable feedback from students
- Alert users about new forms, graph student responses, and export all submissions into excel



STUDENT GENERATED CO-CURRICULAR TRANSCRIPTS

OrgSync systematically tracks student's membership positions and involvement hours to provide each student with a co-curricular transcript documenting his/her out-of-the-classroom experiences.

Ta	aylor Will	liams	
Co-Curricular	Transcript:	Demo	University

The following transcript is a verified record of this student's leadership and involvement activities while attending the Demo University.

Involvement

Organization	Position	Learning Outcomes
Student Government	Secretary	Conflict Resolution
Fraternity	IFC/Panhellenic Rep	Appreciation of Differences, Communication, Diligence
Sorority	President	Communication, Event Planning, Group Dynamics
Baseball Team	Captain	Advocacy, Citizenship / Civic Engagement, Clarified Values
Ski Club	Member	Healthy Behavior, Networking, Recognition
Alumni Student Chapter	Student Rep	Clarified Values, Independence
	Student Government Fraternity Sorority Baseball Team Ski Club	Sindent Government Secretary Fraternity IFC/Panhellenic Rep Sorority President Baseball Team Captain

Activities

Date	Organization	Event	Duration	Learning Outcomes	Reference Info
Nov 04, 2008	Student Gov't	Habitat for	11.0 hrs	Communication, Event	

Co-Curricular Transcripts

- > Provide every student with a verified record of their involvement without manually entering data
- > Prepare students with co-curricular speaking points for recruiting and assist with grad school applications
- > Co-Curricular settings are customizable and watermarks can be included on official transcripts



INFORMATION STORAGE

Create an organization knowledge base to ease officer turnover and workload.



Organization Sustainability

- > Create sustainable organizations by centralizing all information into a single location
- > Store legacy data in digital file cabinets to ease officer turnover and transitioning
- > Maintain rolodex online to build lasting relationships with organization vendors and partners



ORGANIZATION & CAMPUS WEBSITES

OrgSync provides every organization with a website builder, domain name and public website hosting to help organizations increase their visibility online. OrgSync also provides website design and build services.



Public Websites

- Students can easily create, customize and maintain their own organization websites
- Integrated organization directory for department websites helps students find involvement opportunities
- Synchronize website with OrgSync information so the content in your public site updates automatically

Administrator Specific Tools



STUDENT ORGANIZATIONS MANAGEMENT

Administrators are able to maintain their own student organization database complete with detailed student

information and organization rosters.



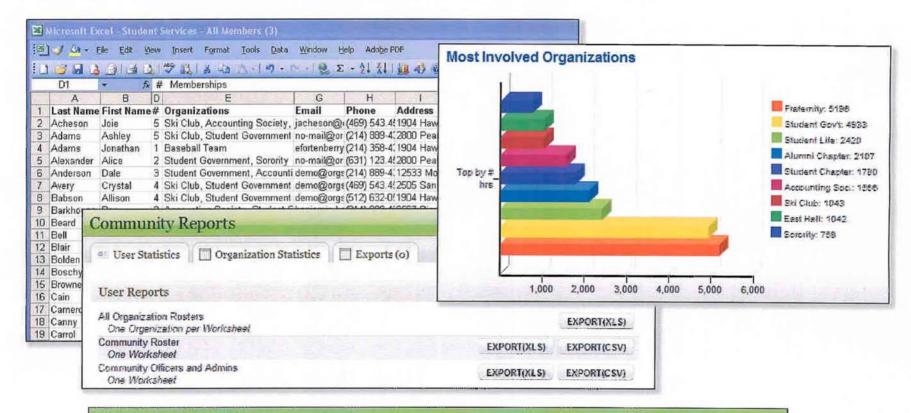
Manage Student Organizations

- > Streamline organization registration by automating the data collection and managing the process online
- Collect comprehensive data on each organization, all of which is exportable into excel
- Efficiently manage and oversee organizations or suspend accounts if they have not registered/renewed



STUDENT INVOLVEMENT TRACKING

Understand your student population better than ever before by collecting valuable demographic and assessment data from your actively involved students.



Assessment Data & Reporting

- > Export up-to-date organization rosters and track involvement hours by organization
- Generate real time dashboards of learning outcomes self-reported from students
- Track and measure key demographic information for all students and organizations

Implementation, Training & Support



IMPLEMENTING ORGSYNC ACROSS CAMPUS

Every campus is assigned a dedicated consultant to ensure a successful implementation. Our Campus Consultants have experience in launching over 100 campuses and have backgrounds in higher education.

Staff Training & Community Setup

- Develop a comprehensive understanding of the OrgSync product and its functionality.
- Customize OrgSync to achieve the desired goals & initiatives of your campus.
- > Add content and transition exiting forms, files, and other processes into OrgSync.

Student Leader Training

- > Teach student leaders how to use OrgSync to effectively manage their organizations.
- > Provide instructions for students to set up and register their organizations.
- Schedule on-site training dates for us to visit campus and train student organizations.

Launch OrgSync to Student Population

- > Create a marketing plan to introduce OrgSync to the general student body.
- > Participate in continued trainings to further knowledge and utilization of OrgSync.
- Watch your involved student user base grow.







ON-SITE TRAINING

Statistics show the best way to ensure the highest levels of OrgSync adoption on campus is through on-site trainings with department staff and student leaders. Our on-site visits encompass multiple training sessions over a one to two day period, and we offer various formats and scheduling options to choose from.

Campus Administrators

- Campus Consultants kick off the morning with an extended session for hands-on training with administrators who will be working within the OrgSync Umbrella.
- We spend time ensuring that your community is set up and customized to your needs before introducing OrgSync to students.

Student Leaders

- Campus Consultants hold multiple hands-on training workshops throughout the course of each day so students can find a time that works best for them.
- > Sessions give a brief overview of OrgSync, teach students how to use the most popular tools, and demonstrate how all students will benefit from using OrgSync.





OrgSync representatives conducting on-site trainings for student organizations.



CUSTOMER SUPPORT

We treat all of the campuses we work with as our partners and seek to build long-term relationships by providing the highest levels of customer support to both campus administrators and students alike.

Online Training Customer Support

- OrgSync Trainings: open forum teaching opportunities that cover umbrella usage for campus administrators & general OrgSync training for student leaders
- Webmaster Trainings: teach students how to use OrgSync's website builder to create a public website for their organization that is easy to maintain and update
- > 24-hour Phone Support: we answer our support line 24 hours a day, 7 days a week
- > Email: report problems, ask questions or make suggestions to help us improve the site
- Live Chat: get quick feedback without having to pick up the phone by chatting online directly with one of our representatives



Institutional References



Name	Title	School/Unive	rsity	Full-Time Enrollment
Kenn Heller 310.206.8817 kheller@saonet.ucla.edu	Assistant Dean, Students	Meka	University of California, LA	Greater than 30,000 students
Corey Seemiller 520.626.7154 crs@email.arizona.edu	Director, Leadership Programs	A	University of Arizona	Greater than 30,000 students
Jennifer Stultz 480.965.5292 jennifer.stultz@asu.edu	Assistant Director, Memorial Student Union		Arizona State University	Greater than 30,000 students
Brooke Carter 940.565.3807 brooke.carter@unt.edu	Coordinator, Student Services	University, North Texas	University of North Texas	Greater than 30,000 students
J.R. McGrath 315.443.9286 irmcgrat@syr.edu	Assistant Director, Student Life	SHADUR	Syracuse University	• 15,000-30,000 students
Tom Carroll 916.278.6595 tcarroll@csus.edu	Director, Student Activities	SACRAMENTO STATE	Cal State University, Sacramento	• 15,000-30,000 students
Michael Gunn 806.742.3636 michael.gunn@ttu.edu	Assistant Director, Student Activities		Texas Tech University	• 15,000-30,000 students
Stacy Jones 205.348.6114 sjones@sa.ua.edu	Director, Student Leadership	A	University of Alabama	• 15,000-30,000 students



Name	Title	School/University		Full-Time Enrollment
Tom Miles 478.445.4027 tom.miles@gcsu.com	Director, Campus Life	GEORGIA COLLEGE STRILL UNIVERSELL	Georgia College & State University	• 5,000-15,000 students
Darrin Witucki 715.232.3693 wituckid@uwstout.edu	Assistant Director, Student Center	STOUT	University of Wisconsin, Stout	• 5,000-15,000 students
Sarah Bauer 415.338.2174 sbauer@sfsu.edu	 Advisor, Student Programs and Leadership Development 	SAN FRANCISCO STATE UNIVERSITY	San Francisco State University	• 5,000-15,000 students
Kerry Cox 636.949.4983 kcox@lindenwood.edu	Director, Student Activities	LINDENWOOD	Lindenwood University	• 5,000-15,000 students
Amy Garrison 202.662.9293 aeg48@law.georgetown.edu	Coordinator, Student Organizations	GEORGETOWN LAW	Georgetown Law School	Less than 5,000 students
Greg Wolcott 415.422.7256 gvwolcott@usfca.edu	Director, Student Leadership and Engagement	W.	University of San Francisco	Less than 5,000 students
Rick Eastman 253.535.7455 eastmafe@plu.edu	Associate Director, Student Involvement & Leadership	PLU	Pacific Lutheran University	Less than 5,000 students
Lisa Ramsey 216.397.4409 Iramsey@jcu.edu	Director, Student Activities	John Carroll	John Carroll University	Less than 5,000 students



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Kenn Heller 310.206.8817 kheller@saonet.ucla.edu	Assistant Dean, Students		University of California, LA	Greater than 30,000 students
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Brooke Carter 940.565.3807 brooke.carter@unt.edu	Coordinator, Student Services	University, North Texas	University of North Texas	Greater than 30,000 students
J.R. McGrath 315.443.9286 jrmcgrat@syr.edu	Assistant Director, Student Life	STRANGURE	Syracuse University	• 15,000-30,000 students
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Sarah Bauer 415.338.2174 sbauer@sfsu.edu	Advisor, Student Programs and Leadership Development	SAN FRANCISCO STATE UNIVERSITY	San Francisco State University	• 5,000-15,000 students
Kerry Cox 636.949.4983 kcox@lindenwood.edu	Director, Student Activities .	LINDENWOOD	Lindenwood University	• 5,000-15,000 students
Amy Garrison 202.662.9293 aeg48@law.georgetown.edu	Coordinator, Student Organizations	GEORGETOWN LAW	Georgetown Law School	Less than 5,000 students
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Rick Eastman 253.535.7455 eastmafe@plu.edu	Associate Director, Student Involvement & Leadership	PLU	Pacific Lutheran University	Less than 5,000 students
isa Ramsey 216.397.4409 ramsey@jcu.edu	Director, Student Activities	John Carroll	John Carroll University	Less than 5,000 students

Purchasing Guide



Dear Future Campus Partner,

Thank you for your interest in OrgSync. I am confident that you will be pleased with your decision to purchase our software. Our team has worked in collaboration with campus administrators from all across the country to make OrgSync the most comprehensive student involvement system available.

This purchasing guide will walk you through the steps necessary to get OrgSync up and running on your campus. To ease the transition of this new system onto your campus, you will have a dedicated campus consultant to provide regular product training and check-ins in an effort to optimize student adoption.

Thanks again for your interest and consideration. We look forward to serving your campus, and please feel free to contact me directly at the number listed below if you have any questions or concerns.

Sincerely,

Eric Fortenberry
President & CEO

(512) 238-8534

Purchasing Process

Follow these four easy steps to complete your OrgSync purchase. Your community will be online and ready to use with 48-72 hours of us receiving the signed order form.

- 1. Choose the package that best fits your needs.
- 2. Complete and sign the attached order form.
- 3. Fax order form to the number listed below.
- 4. Remit payment.





OrgSync is excited about the low price we are able to offer for campuses. Our pricing is broken up into buckets based on the number of organizations on your campus. Campuses may also take advantage of significant discounts for multi-year subscriptions.

# of Portals*	1 Year Term	3 Year Term**	Total Savings	5 Year Term***	Total Savings
1-10	\$2,500	\$6,375	\$1,125	\$10,625	\$1,875
11-25	\$3,500	\$8,925	\$1,575	\$14,875	\$2,625
26-50	\$4,500	\$11,475	\$2,025	\$19,125	\$3,375
51-100	\$6,500	\$16,575	\$2,925	\$27,625	\$4,875
101-200	\$8,500	\$21,675	\$3,825	\$36,125	\$6,375
201-300	\$10,000	\$25,500	\$4,500	\$42,500	\$7,500
301-500	\$12,500	\$31,875	\$5,625	\$53,125	\$9,375
501-750	\$15,000	\$38,250	\$6,750	\$63,750	\$11,250
751-1,000	\$17,500	\$44,625	\$7,875	\$74,375	\$13,125

^{*} On-Site training required for groups with 50+ organizations

Subscription Includes:

- · Umbrella Portal for Governing all Organizations
- Dedicated Campus Consultant
- Maintenance & Platform Updates
- 24 Hour In-House Customer Support Team
- Online HelpDesk

- · Public Website Hosting for Every Portal
- Custom Designed Umbrella Portal Banner
- Unlimited Usage and Data Storage
- Unlimited User Accounts

OrgSync Services

Below are additional services offered by OrgSync. Please note that on-site training is required during the first year for campuses with more than 50 organizations.



Setup & Training

Umbrella Portal Setup & Training*

\$1,500

* One-time fee required for all new subscriptions.



On-Site Training

Student Leader Training - Two Days*

\$2,500

*Travel costs are included; training schedule may vary based on travel arrangements.



Custom Website Design

Department Website Design and Build \$7,500 Website Template for All Organizations \$6,000



Technical Integrations

Campus Authentication Setup API Setup and Consulting Annual API Access* \$2,000 \$500 \$2,000

* Usage is subject to OrgSync API protocols.

^{** 15%} annual savings on 3 year subscriptions (all payments required at signing)

^{*** 15%} annual savings on 5 year subscriptions (all payments required at signing)

Implementation & Training



Dedicated Campus Consultant

Our dedicated Campus Consultants will guide you through the implementation and training process. In addition to their extensive product knowledge and experience launching OrgSync on over 100 campuses, our consultants have backgrounds in Higher Education and Student Affairs. They are committed to serving you and your students, ensuring that you have the tools and resources needed to utilize OrgSync to its fullest potential.

Once you have completed the initial steps for implementation and have launched OrgSync to your student organizations, your Campus Consultant will continue to work with you to sustain momentum and maintain a high level of adoption on your campus. This includes regular phone & email check-ins, adoption & usage monitoring, and online & on-site trainings to turn both students and campus administrators into expert users.

OrgSync Implementation Process

In our experience working with campuses to establish best practices for implementation and training, we have developed a three-phase process to maximize adoption. The specific steps within each phase will be customized for each campus depending on individual and institutional needs.

Staff Training and Community Setup

- 1. Develop a comprehensive understanding of Umbrella portal tools and features.
- 2. Customize settings to achieve your goals and initiatives for managing student organizations.
- 3. Add content and transition forms, files, and other processes to OrgSync.

Student Leader Training

- 1. Teach student leaders the key tools & features for managing their organizations and how to invite members.
- 2. Schedule on-site training dates for OrgSync to visit campus and provide more in-depth training.

Launch OrgSync to entire student population

- 1. Develop a marketing plan to introduce OrgSync to the general student body.
- 2. Participate in continued trainings to further your knowledge of OrgSync's tools.
- 3. Watch your user base grow!

Why Choose an On-Site?

Statistics show the best way to maximize support for and adoption of OrgSync by your campus community is with OrgSync's personalized on-site trainings. We offer several packages and training formats, all tailored to meet your specific goals and scheduling needs. Our visit will include meetings with campus administrators, hands-on training sessions with staff and student leaders, and campus-wide information sessions for other departments to learn about how they too can benefit from OrgSync.



On-site trainings:

- Build a strong foundation for an effective relationship with your campus
- Optimize assessment of specific & unique campus needs
- Accelerate execution of strategic launch plan to maximize student adoption
- One campus grew its user base from 0 to 643 as a result of the two day training and is now approaching 3,000 users in just three months



Technical Specifications

Scaling with Cloud Computing

OrgSync reacts dynamically to load. This means that no matter how many users are active on the system, it will always operate at the same speed. Our infrastructure is run on the RightScale platform, a front-end for the Amazon Web Services series of products (EC2, S3, SQS, etc.), which means that our storage and computing resources are as limitless as those at Amazon. OrgSync is truly autoscalable.

Automatic Backups

The entire database will be backed up to an offsite location every ten minutes. If there is a problem with the main database, a backup can be put in place within minutes.

Fault-tolerant

Our system is resistant to fault because it exhibits "no single point of failure." This means that any crucial part of the system (load balancer, web servers, database server) can easily be swapped out if it goes down for any reason, i.e. there is no one single point of the system that can cripple the entire website if it goes down.

Disaster Tolerant

Our data centers are in geographically distinct areas. If one is rendered inoperable due to unforeseen circumstances, all hardware can be moved to another data center within a few hours.

Secure Data

Our entire website is 256-bit encrypted to ensure all data is securely transmitted over the internet and stored on our servers. For additional protection, no credit card information is ever stored in our database or backups.

For more information about our hosting solution, please feel free to contact either our sales or development team.

Contact Us

Sales

Phone: 866.ORG.SYNC (674.7962)

Email: sales@orgsync.com

Development

Phone: 512.238.8534

Email: development@orgsync.com