

Northwestern State University of Louisiana
ACT Student Opinion Survey (2000-2011)

Section I: College Service or Program	2011	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000
1. Academic advising services	4.06	3.92	4.00	3.87	3.93	3.87	3.74	3.85	3.79	3.80	3.85
2. Personal counseling services	4.01	3.95	4.14	3.98	4.08	3.85	3.79	3.85	3.82	3.78	4.04
3. Career planning services	3.99	3.87	3.91	4.09	3.95	3.89	3.87	3.82	3.67	3.80	3.82
4. Job placement services	3.50	3.65	3.33	3.63	3.60	3.40	3.30	3.52	3.40	3.44	3.65
5. Recreational & intramural programs/services	4.29	4.10	4.23	4.26	4.24	3.81	3.63	3.33	3.69	3.78	3.73
6. Library facilities/services	4.10	4.15	4.12	4.14	4.10	4.02	4.00	3.89	3.79	3.81	3.60
7. Student health services	3.72	3.82	3.68	3.75	3.67	3.65	3.57	3.60	3.66	3.67	3.75
8. Student health insurance program	3.59	3.59	3.64	3.67	3.62	3.50	3.50	3.55	3.41	3.37	3.38
9. College-sponsored tutorial services	4.11	3.93	4.02	3.84	3.97	3.99	3.81	3.86	3.69	3.69	3.85
10. Financial aid services	3.61	3.80	3.87	3.72	3.71	3.79	3.80	3.63	3.59	3.41	3.31
11. Student employment services	3.93	3.82	4.02	3.83	3.94	3.84	3.66	3.83	3.54	3.79	3.88
12. Residence hall services/programs	3.23	3.24	2.82	2.74	2.71	2.96	2.83	2.90	2.82	2.89	2.94
13. Food services	3.18	3.48	2.97	3.27	3.02	3.22	3.14	3.22	3.24	3.31	3.37
14. College-sponsored social activities	3.96	3.93	3.80	3.88	3.87	3.93	3.66	3.74	3.81	3.87	3.91
15. Cultural programs	3.92	3.87	3.98	3.77	3.86	3.99	3.80	3.85	3.59	3.81	3.78
16. College oriented program	3.86	3.80	3.86	3.71	3.78	3.79	3.78	3.81	3.77	3.82	3.88
17. Credit-by-examination program	4.08	4.00	3.96	3.83	4.00	3.88	3.75	3.95	3.94	3.92	3.99
18. Honors programs	4.10	3.91	4.25	3.86	4.22	3.91	3.87	4.00	3.84	4.09	4.08
19. Computer services	4.06	4.03	4.17	4.10	4.08	4.09	3.99	4.02	3.88	3.90	3.94
20. College mass transit services	3.70	3.40	3.50	3.77	3.74	3.38	3.54	3.41	3.12	2.86	3.71
21. Parking facilities/services	2.70	2.42	2.49	2.73	2.61	2.35	2.06	1.91	2.01	2.07	2.02
22. Veterans services	3.98	4.00	4.18	4.06	4.18	4.09	4.03	3.90	3.81	3.91	3.84
23. Day care services	3.33	3.79	4.14	3.25	3.86	3.93	3.00	3.29	3.30	4.00	3.80

Section II: College Environment

ACADEMIC	2011	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000
1. Testing/grading system	3.92	3.83	3.92	3.87	3.83	3.86	3.89	3.85	3.87	3.80	3.60
2. Course content in your major field	4.04	3.90	3.96	3.88	3.78	3.86	3.84	3.83	3.84	3.79	4.01
3. Instruction in your major field	4.03	3.93	4.01	3.94	3.89	3.90	3.90	3.88	3.90	3.88	4.05
4. Out-of-class availability of your instructors	3.56	3.86	3.84	3.70	3.77	3.79	3.72	3.79	3.76	3.76	3.90
5. Attitude of the faculty towards students	4.05	3.90	3.94	3.86	3.91	3.80	3.77	3.84	3.76	3.76	3.75
6. Variety of courses offered at this college	3.51	3.73	3.75	3.56	3.44	3.53	3.48	3.48	3.51	3.45	3.60
7. Class size relative to the type of course	4.07	4.06	4.10	3.96	3.96	3.95	3.90	3.96	3.97	3.98	4.08
8. Flexibility to design your own program of study	3.67	3.61	3.74	3.62	3.56	3.57	3.60	3.61	3.58	3.61	3.70
9. Availability of your advisor	3.83	3.83	3.74	3.60	3.70	3.69	3.60	3.71	3.74	3.69	3.90
10. Value of the information provided by your advisor	3.91	3.80	3.81	3.71	3.77	3.73	3.66	3.74	3.72	3.74	3.90
11. Preparation you are receiving for your future occupation	3.94	3.79	3.84	3.74	3.70	3.76	3.70	3.71	3.74	3.72	3.97

ADMISSIONS	2011	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000
12. General admissions procedures	3.67	3.71	3.76	3.71	3.68	3.63	3.60	3.62	3.63	3.53	3.75
13. Availability of financial aid information prior to enrolling	3.56	3.60	3.68	3.60	3.60	3.59	3.63	3.61	3.55	3.43	3.47
14. Accuracy of college information you received before enrolling	3.67	3.72	3.78	3.68	3.68	3.67	3.67	3.69	3.63	3.61	3.66
15. College catalog/admissions publications	3.76	3.79	3.90	3.86	3.82	3.84	3.92	3.90	3.88	3.88	3.87

RULES & POLICIES	2011	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000
16. Student voice in college policies	3.33	3.30	3.33	3.31	3.38	3.22	3.28	3.19	3.16	3.13	3.29
17. Rules governing student conduct at this college	3.59	3.58	3.58	3.51	3.57	3.45	3.44	3.49	3.45	3.48	3.60
18. Residence hall rules and regulations	3.29	3.25	3.24	3.09	3.09	3.06	3.00	2.88	2.86	2.83	3.22
19. Academic probation and suspension policies	3.52	3.49	3.48	3.41	3.46	3.44	3.46	3.47	3.43	3.45	3.57
20. Purposes for which student activity fees are used	3.17	3.04	3.20	3.08	3.27	3.09	3.06	2.96	2.97	2.97	3.09
21. Personal security/safety at this campus	3.52	3.62	3.55	3.27	3.33	3.34	3.21	3.42	3.49	3.42	3.59

FACILITIES	2011	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000
22. Classroom facilities	3.63	3.65	3.66	3.56	3.44	3.55	3.45	3.46	3.48	3.39	3.67
23. Laboratory facilities	3.56	3.60	3.45	3.41	3.29	3.43	3.43	3.37	3.37	3.39	3.52
24. Athletic facilities	3.76	3.68	3.66	3.65	3.66	3.40	3.33	3.24	3.36	3.37	3.50
25. Study areas	3.77	3.76	3.67	3.58	3.58	3.58	3.56	3.55	3.56	3.60	3.67
26. Student union	3.76	3.78	3.55	3.69	3.64	3.59	3.60	3.65	3.65	3.69	3.71
27. Campus bookstore	3.59	3.72	3.31	3.46	3.43	3.47	3.47	3.50	3.45	3.64	3.77
28. Availability of student housing	3.09	3.33	3.05	3.18	3.24	3.29	3.17	3.19	3.29	3.27	3.38
29. General condition of buildings and grounds	3.31	3.43	3.25	3.09	3.15	3.14	3.00	2.92	3.07	3.08	3.52

REGISTRATION	2011	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000
30. General registration procedures	3.60	3.63	3.72	3.58	3.59	3.52	3.48	3.53	3.51	3.37	3.47
31. Availability of the courses you want at the times you can take them	3.21	3.14	3.25	3.07	2.96	3.00	2.85	2.95	3.00	2.95	3.41
32. Academic calendar for this college	3.88	3.83	3.87	3.72	3.73	3.71	3.73	3.79	3.80	3.77	3.87
33. Billing and fee payment procedures	3.48	3.58	3.65	3.47	3.49	3.45	3.42	3.49	3.32	3.06	3.22

GENERAL	2011	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000
34. Concern for you as an individual	3.55	3.49	3.50	3.44	3.43	3.41	3.35	3.32	3.31	3.29	3.51
35. Attitude of the college nonteaching staff toward students	3.55	3.57	3.53	3.47	3.51	3.49	3.42	3.45	3.39	3.40	3.63
36. Racial harmony at this college	3.64	3.70	3.61	3.45	3.48	3.45	3.44	3.52	3.50	3.57	3.69
37. Opportunities for student employment	3.23	3.42	3.34	3.32	3.32	3.24	3.15	3.18	3.12	3.18	3.45
38. Opportunities for personal involvement in campus activities	3.79	3.73	3.65	3.65	3.70	3.57	3.53	3.62	3.52	3.63	3.62
39. Student government	3.52	3.52	3.51	3.52	3.51	3.38	3.37	3.33	3.28	3.42	3.54
40. Religious activities and programs	3.56	3.64	3.46	3.50	3.49	3.51	3.59	3.59	3.57	3.61	3.64
41. Campus media (student newspaper, campus radio, etc.)	3.40	3.64	3.53	3.58	3.49	3.58	3.57	3.60	3.53	3.52	3.59
42. This college in general	3.81	3.92	3.85	3.81	3.78	3.78	3.76	3.77	3.75	3.69	3.85