When processing a student's Free Application for Federal Student Financial Aid (FAFSA), the FAFSA Processing System (FPS) conducts a series of database matches and checks other eligibility criteria in order to confirm a student's eligibility for Title IV aid funds. If database match issues arise, these Comment "C" Codes and/or reject codes must be resolved prior to disbursing Title IV aid.

The OSFA office will work to resolve all C-flags via requesting additional documentation from students and/or their parents. In some situations, it may be up to the student to submit the corrections on their own before the FAFSA can be processed.

Each year the *Comment Codes Guide* is published by the Department of Education. This guide must be reviewed and all New Year Roll processes updated to accommodate any new or changed "C" Codes. FAFSA information that is Rejected, not processed by FPS, will load into Banner. Email notices are sent to students every 21 days within the award year being processed until all requirements have been updated for Rejected FAFSA information and C-Codes. The *Federal Student Aid Handbook* published each year will need to be reviewed to determine documentation that could be used to clear C-Codes.

Possible Reject Items could include, but not limited to:
Missing Student Signature
Missing Parent Signature
Social Security Administration did not confirm the Social Security number reported for student and or parent
Date of Birth for Student and/or parent did not match the Social Security Records

Possible C Codes could include, but not limited to:
Pell Overpayment
Defaulted Student Loans
Citizenship not confirmed
Previously Discharged Student Loans
Close or Exceeding Direct Loan or Pell Limits
Total Disability