

## MS Teams - Calling from Chat

### Goal:

Provide instruction on how to start a call from a chat in Microsoft Teams

### Desktop:

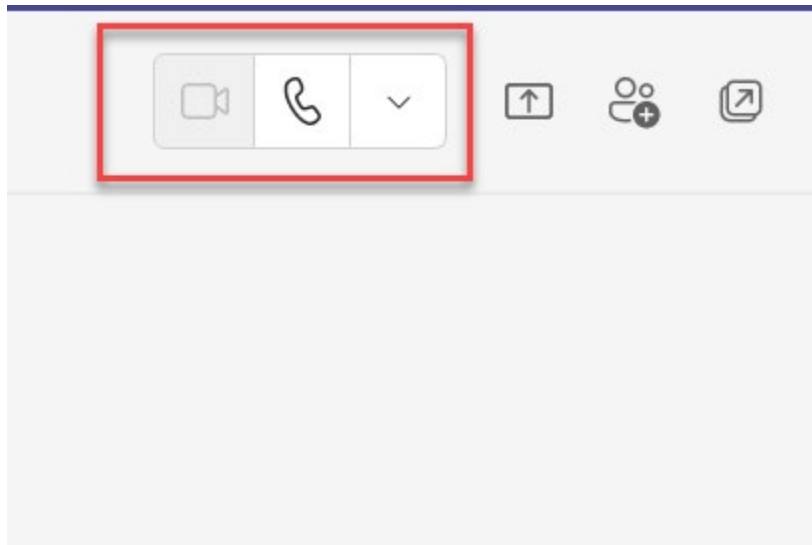
You can make one-on-one or group calls with anyone in your organization directly from a chat without having to host a team meeting. These calls are private and won't appear in any team conversation. Entries for the calls will appear in your chat, though.

Go to your chat list, and click **New chat** to start a new conversation.

Type the name or names into the **To** field at the top of your new chat.

Then click **Video Call** or **Audio call** to start a call.

Up to 20 people can be on the same video call.



If you're not currently in a chat with the person you want to call, you can start a new call from a command. Go to the command box at the top of your screen and type **/call**, then type or select the name of the person you want to reach.

You can also start a one-on-one call from someone's profile card. Open it by clicking their picture in a channel or from a search.

**Note:** If your organization is set up for it, you can [call a phone number directly](#), even for someone outside of your organization.

### Mobile:

You can launch calls from one-on-one or group chats:

1. From your chat list, tap **New Chat** in the header and enter a name or names.
2. From a chat, tap **Video call** or **Audio call**. The person you're calling can answer from their desktop or mobile app.

You can also start a call from someone's profile card. Open it by tapping their profile picture in a channel or from a search.

**Note:** If your organization is set up for it, you can [call a phone number directly](#), even for someone outside of your organization.

**For more information, click the link below:**

[Start a call from a chat](#)