III | NORTHWESTERN STATE

How to setup Multi-Factor Authentication (MFA) using SMS

First Time User

- 1. Visit https://my.nsula.edu
- 2. Input your username and password
- 3. When asked about Authenticator, click Next
- 4. Choose I want to set up a different method
- 5. Select phone method
- 6. Select Text me a code or call number
- 7. Input your mobile phone number
- 8. Wait to receive 6-digit code to your mobile device
- 9. You should receive notice that you are now SMS verified
- 10. Confirm your number then select **Done**
- 11. Welcome to the myNSU Dashboard!

Add New Phone / Phone Number

- 1. Prior to changing device or phone number, visit https://my.nsula.edu
- 2. Select Sign in
- 3. Select the menu Password Management
- 4. Input your username and password
- 5. Delete Phone / Authenticator app methods
- 6. Close your browser
- 7. Setup new device by following first time user instructions on new device



If you require further assistance, please feel free to contact the **NSU Student Help Desk** at (318) 357-6696 or via email at sos@nsula.edu.

