Credit Cards

Information you can use.....



shopping for a credit card

costs:

- Annual Percentage Rate (APR)
- Grace period
- Annual fees
- Transaction fees
- Balancing computation method for the finance charge

features:

- Credit limit
- How widely the card is accepted
- What services and features are available

calculating finance charges

average daily balance:

You pay interest on the average balance owed during the billing cycle. The creditor figures the balance in your account on each day of the billing cycle, then adds together these amounts and divides by the number of days in the billing cycle.

adjusted balance:

You pay interest on the opening balance after subtracting the payment or returns made during the month.

previous balance:

You pay interest on the opening balance, regardless of payments made during the month.

past-due balance:

No finance charge is added if the full payment is received within the grace period. If it is not received, a finance charge for the unpaid amount is added on to your next bill.



examples of finance charges

| | average daily balance | adjusted balance | previous balance |
|------------------|--------------------------|---------------------|---------------------|
| monthly | 1.5% | 1.5% | 1.5% |
| rates | 18% | 18% | 18% |
| previous balance | \$400 | \$400 | \$400 |
| payments | \$300 | \$300 | \$300 |

On 15th day (new balance =\$100)

| average daily balance | \$250* | N/A | N/A |
|-----------------------|--------|----------------|----------------|
| \$3.75 | | \$1.50 | \$6.00 |
| (1.5% x \$250) | | (1.5% x \$100) | (1.5% x \$400) |

^{*} To figure average daily balance: (\$400 x 15 days) + (\$100 x 15 days) = \$250 x 30 days



comparing credit cards

- Type of account
- Annual fee
- Grace period
- Annual Percentage Rate (APR)
- Credit limit
- Minimum monthly payment
- Finance charge calculation method
- Late payment fee, other fees
- Other features



risks associated with decision making

if you think the reasons for the denial are valid:

- •Ask the creditor if you can provide additional information or arrange alternate credit terms.
- •Apply to another creditor whose standards may be different.
- •Do the things you need to do to improve your credit worthiness (pay bills on time, increase income, reduce spending, obtain a secured card, etc.) and then reapply.

if you are not sure whether the reason for the denial is valid:

- •Ask the creditor to explain why you were denied.
- Review your credit history.
- •If you find your credit history contains errors, take steps to correct the errors.

if you believe the reason for the denial is invalid and that the creditor has discriminated against you:

- •Notify the federal enforcement agency whose name you were given by the creditor. The federal enforcement agency will investigate and report back to you.
- •If you can afford it, hire an attorney to file suit against the creditor. If the court determines the creditor did discriminate, the creditor will be required to pay you actual damages plus punitive damages.



reading a credit card statement

| JYour First Banl | | CREDIT CARD STATEMENT | | | SEND PAYMENT TO Box 1234 Anytown, USA | | | |
|--|--------------------------------------|--|--|--|---|--|--|--|
| ACCOUNT NUMBER NAMI 4125-239-412 John | | AME ohn Doe | | | | | NT DUE DATE | |
| ¢1200.00 | | REDIT AVA 1074.76 | T AVAILABLE NEW BAL 4 . 76 \$125 . 2 | | | | | |
| REFERENCE | SOLD | POSTED | A | CTIVITY SINCE | LAST STA | ATEMENT | AMOUNT | |
| 483GE7382 32F349ER3 89102DIS2 NX34FJD32 84RT3293A 873DWS321 | 1/12 1/13 1/18 1/20 2/09 | 1/25 1/15 1/15 1/18 1/21 2/09 | RECORI BEEFOI GREAT DINO- | NT THANK YO D RECYCLER RAMA REST EXPECTORA GEL PETROL S 'N SUCH | Al Al TIONS BI EUM Al | NYTOWN USA NYTOWN USA IG CITY USA NYTOWN USA INYVILLEUSA | -168.80 14.83 30.55 27.50 12.26 40.10 | |
| Previous Balance Purchases Cash Advances Payments Credits FINANCE CHARGI Late Charges NEW BALANCE | (1 (1 (- (- ES (1 | ′ i | . 24 | | Amount | Amount Due Past Due Over Credit Lin n Payment Due | 125.24 e 20.00 | |
| Periodic Rate 1 | | 1.69 | PURCHASES ADVANCES 1.65% 0.54% 6.48% | | For Customer Service Call: 1-800-XXX-XXXX For Lost or Stolen Card, Call: 1-800-XXX-XXXX 24-Hour Telephone Numbers | | | |



fair credit billing act (1974)

Sets up a procedure for the quick correction of mistakes that appear on consumer credit accounts.

- You can challenge a billing statement for errors such as charges for unauthorized purchases, charges for items that were never delivered, failure to credit a payment, etc.
- You must notify the creditor of a disputed item within 60 days.
- Creditor must investigate and, within two billing periods, either correct the mistake or explain why the charge is not in error.
- You cannot be billed for or forced to pay the disputed amount until the creditor has finished the investigation.
- If it is determined that you are responsible for the bill, you must be given the usual amount of time to pay it.
- Your credit history is protected during the dispute process.
- Creditor must supply customers with a statement of their rights at the time the account is opened and at least twice a year thereafter.



prompt credit for payment

 A card issuer must credit your account on the day the issuer receives your payment, unless the payment is not made according to the creditor's requirements.

refunds of credit balances

 When you return merchandise or pay more than you owe, you have the option of keeping the credit balance on your account or receiving a refund.

unauthorized charges

- If you report your card lost before it is used, you cannot be held responsible for any unauthorized charges.
- If your card is used before you report it lost, you are liable for \$0 if reported within two business days. After that, you're liable for no more than \$50.00.

disputes about merchandise or services

 In some circumstances, you have the right to withhold payment for unsatisfactory merchandise or services.

shop around

Look at various sources.

read and understand the contract

- Read the contract carefully.
- Don't rush into signing anything.
- Once a contract is signed, get a copy of it.
- Know the penalties for missed payments.

know your cost

- Figure out total price when paying with credit.
- Make the largest payments possible.
- Know the penalties for missed payments.
- Buy on installment credit only after you have evaluated all other possibilities.
- Don't be misled into thinking small payments will be easy.