Welcome to University Place

On behalf of our entire staff, we wish to extend our welcome to you. It is our sincere hope that you will find your experiences in our residence halls both rewarding and valuable in terms of personal growth, lasting friendships, and future development. We are here to assist you, so please do not hesitate to contact us with any needs that may arise or any questions you may have.

Best wishes for a successful year!
Fork Em’ Demons!

Residential Life Team

Meet the Res Life Team

Assistant Director of Residence Life: Daren Dauzat
Resident Assistants for UP1: Maria Siemen, Donald McKinnies, Alex Engstrom, Chileigh Mitchell, Madison Adams, Zavion Davis, Angel Obey, Jaylin Moore and Kavacion Webster,

Resident Assistants (RA) are role models, programmers, teachers, mentors and friends for a diverse group of students living in a residential community. Resident Assistants are students selected on the basis of leadership, experience, scholarship and the desire to help the resident realize their potential for self-development through group living.

Follow us @ResLifeNSU

University Place Office Hours
Monday thru Thursday: 8:00 am to 8:00 pm
Friday: 8:00 am to 5:00 pm
Saturday: 10:00 am to 1:00 pm
Sunday: 1:00 pm to 4:00 pm

UP Office: 318-214-5400
UP1 RA On Call: 318-471-0551 | UP2 RA On Call: 318-471-0179
University Police: 318-357-5431 | One Card Office: 318-357-5131
Registrar: 318-357-6171 | Financial Aid: 318-357-5961

INFORMATION YOU NEED TO KNOW

Give us a Like at University Place at Northwestern State University
All bicycles must be registered on campus with University Police and with University Housing. Registration is free of charge. Bikes may be parked at racks across all properties.

Guests within the unit after 12am (midnight) are considered overnight guests, and must be registered with our office. You may only register guests during office hours, 24 hours in advance, and your guest must be approved by all roommates. You are responsible for your guests’ compliance with all Community Policies and Regulations that are in your lease.

Note: Due to COVID-19, this policy is subject to change.

If you are locked out of your room during office hours of the weekday, please go to the clubhouse/lobby. After hours (Mon-Friday, 8pm-8am and All-Day Saturday and Sunday), call the RA On Call and have your ID readily available.

Trash
All trash must be taken to the dumpsters, located around the property! Do not place trash nearby your unit door, in stairwells, or in the halls.

No Pets
No pets are allowed on property at any time. Only residents with a Service Animal or Support Animal, approved by NSU ODS and University Housing are allowed.

Wi-Fi
Network Name: University Place
Password: livelearngrow

Network Name: Playstation Wifi
Password: 1Livelearngrow!

Gaming Consoles:

Mail
All mail that comes through the United States Post Office, UPS, or Fed-Ex will be delivered to the Campus Postal Office. Each student must go and register for a NSU Box in order to receive mail. No package delivery is allowed at University Place.

Note: Due to COVID-19, this policy is subject to change.

Parking
Please observe all posted signs regarding parking. All residents will need to have a parking sticker issued by University Police.

Laundry
Laundry Rooms are located on each floor in the center of the building. It is $1.50 to wash and $1.50 to dry. Machines accept quarters, credit/debit cards (via the mobile application).

Pool
The pool is open daily from 9am - 8pm. Each resident is allowed 1 guest at the pool. All residents and their guest must have a Student ID. No lifeguard on duty. Community policies and guidelines must be followed.

Note: Due to COVID-19, this policy is subject to change.

University Place
How to Submit a Work Order

Have a maintenance issue you need to report? Follow these steps:
1. Go to the following website: http://portal.campushousing.com/NSU-University-Place/
2. Enter Email address and password
3. Click on "maintenance request" - Then, new job. Be as detailed as possible.

- If for any reason the website is not working, please stop by the lobby(UP2)/clubhouse(UP1) to fill out a Manual Work Order Form.
- If it is a maintenance emergency, call the office or the RA On Call ASAP. Tell them your name, room number, and what emergency has occurred.

Toilet Overflowing/Clogged?

1. Turn the water off to the toilet by turning the knob clockwise until it is tightened (UP1) or by pulling the round handle out (UP2).
2. Do not use too much force.
3. Call the UP Clubhouse during office hours or the UP1 or UP2 RA On Call, if after hours.

DO NOT LEAVE IT! REPORT IT!